# RESULTS

# **PRIVACY STATEMENT**

We recognize and respect the privacy expectations of today's consumers and the requirements of applicable federal and state privacy laws. We believe that making you aware of how we use your non-public personal information ("Personal Information"), and to whom it is disclosed, will form the basis for a relationship of trust between us and the public that we serve. This privacy statement provides that explanation. We reserve the right to change this Privacy Statement from time to time consistent with applicable privacy laws.

## In the course of our business, we may collect Personal Information about you from the following sources:

From applications or other forms we receive from your or your authorized representative;

From your transaction with or from the services being performed by us, our affiliates or others;

From our internet web sites;

From the public records maintained by governmental entities that we obtain directly from those entities or from our affiliates or others; and

From consumer or other reporting agencies.

## Our Policies regarding the Protection of the Confidentiality and Security of Your Personal Information

We maintain physical, electronic and procedural safeguards to protect your Personal Information from unauthorized access or intrusion. We limit access to the Personal Information only to those employees who need such access in connection with providing products or services to you or for other legitimate business purposes.

# Our Policies regarding the Sharing of Your Personal Information

We may share your Personal Information with our affiliates, such as insurance companies, agents and other real estate settlement service providers. We may also disclose your Personal Information to:

Agents, broker or representatives to provide you with services you have requested;

Third-party contractors or service providers who provide services or perform marketing or other functions on our behalf; and Others with whom we enter into joint marketing agreements for products and services that we believe you may find of interest.

In addition, we will disclose your Personal Information when you direct or give us permission, when we are required by law to do so, or when we suspect fraudulent or criminal activities. We may also disclose your Personal Information when otherwise permitted by applicable privacy laws such as, for example, when disclosure is needed to enforce our rights arising out of any agreement, transaction or relationship with you.

One of the most important responsibilities of our company and third-party contractors or service providers who perform services on our behalf is to record documents in the public domain. Such documents may contain your Personal Information.

#### **Former Customers**

Even if you are no longer our customer, our privacy policy will continue to apply. We may store such information indefinitely, including the period after which any customer relationship has ceased. Such information may be used for an internal purpose, such as quality control efforts, auditing and customer analysis.

#### Right to Access your Personal Information and Ability to Correct Errors or Request Changes or Deletion

Certain states afford you the right to access your Personal Information and under certain circumstances to find out to whom your Personal Information has been disclosed. Also, certain states afford you the right to request correction, amendment or deletion or your Personal Information. We will respond to such requests, to the extent required by law. We reserve the right, where permitted by law, to charge a reasonable fee to cover the costs incurred in responding to such requests.

All requests must be made in writing to the following address: Results Title Attn: Privacy Officer 11200 West 78th Street Eden Prairie, MN 55344

#### **Multiple Products or Services**

If we provide you with more than one financial product or service, you may receive more than one privacy notice from us.